



3501 CIVIC CENTER DRIVE, #308
SAN RAFAEL, CA 94903

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Dear Marin Electricity Customer,

Welcome to Marin Clean Energy, an exciting local energy program in which our community is participating to help increase our proportion of renewable electricity while reducing greenhouse gas emissions that cause global warming.

There's nothing you need to do. Your community's participation means you are automatically enrolled. There's no change in your day-to-day utility or electric service. Marin Clean Energy (MCE) simply purchases electricity with almost double the renewable content you're currently getting, at competitive rates. Pacific Gas & Electric (PG&E) continues to deliver the power over its wires, send your monthly bill, provide customer service, repair its wires and other equipment, and respond to outages.

State law requires that we inform you of your right to opt out of Marin Clean Energy. This is the fourth of four notices we are required to send customers informing them of their rights. Opting

out means that PG&E will continue to purchase and set rates for the electricity you consume. To opt out, you must call (888) 632-3674 or visit www.marincleanenergy.info

Before you make any decisions, however, we strongly encourage you to learn more about the program at www.marincleanenergy.info or by calling 1-888-632-3674. Should you decide to return to Marin Clean Energy after the statutory opt out period, PG&E will prohibit you from opting back in for three years. For detailed terms and conditions regarding the opt-out process, please see the reverse side of this notice.

We would like to keep you up to date about MCE. Please go to www.marincleanenergy.info and enter your email address to receive our monthly e-newsletter.

Thank you for participating in Marin Clean Energy and helping our community fight global warming!

TERMS AND CONDITIONS OF SERVICE

1. **RATES:** MCE's 2010 rates are competitive with the PG&E ("Utility") rates for electric generation currently in effect. Any changes to MCE charges and credits will be adopted at duly noticed public meetings of the Marin Energy Authority Board with a sixty-day review period and opportunity for public input.

2. **BILLING:** You will receive a single monthly bill from the Utility covering all MCE and Utility charges. The Utility's charges for transmission, distribution, and public goods programs will not change as a result of your participation in the MCE program. The general billing rules in the Utility's tariff will apply for your account. However, MCE may bill you separately for any deposit or termination fee.

3. **ENROLLMENT:** You will be automatically enrolled in the Marin Light Green service option, which will provide a minimum of 25% qualified renewable energy content. In contrast, the Utility's qualified renewable energy content for 2009 as reported to the California Public Utilities Commission was 15%.

4. **OPT-OUT:** Within sixty days of MCE service commencement, customers may opt out from the MCE program with no penalty, and continue to take service

from the Utility at then-effective rates. Following the opt-out period, customers will be allowed to return to the Utility's generation service subject to payment of a termination fee, which currently ranges from \$5 for residential and small commercial customers to \$25 for large commercial and industrial customers. Any changes to the termination fee will be adopted at a duly noticed public hearing of the Board. Customers electing to return to the Utility after the opt out period will take service under the terms and conditions established by the Utility. You will not be charged a termination fee if you (1) opt out within the statutory opt out period, (2) relocate within the MCE program area and continue service with MCE, or (3) terminate electric service within the MCE program area. You will be charged for all electricity delivered by MCE prior to the transfer of service to the Utility.

5. **ELIGIBILITY:** The MCE program covers all eligible residential and non-residential customer accounts selected for inclusion in the initial MCE offering (Phase 1). The MCE program will not include customers whose opt out requests have been processed prior to enrollment, customers ineligible for Phase 1 as determined by MCE, or customers having a special arrangement with the Utility. MCE reserves the right

to return your account to the Utility if it does not meet eligibility requirements.

6. **FAILURE TO PAY:** MCE may transfer your account to the Utility upon fourteen (14) calendar days written notice to you if you fail to pay any portion of the MCE charges on your bill or fail to meet any agreed-upon payment or credit arrangements. If your service is transferred you will be required to pay the termination fee.

7. **DEPOSIT:** MCE may require a cash deposit from you after the initiation of your service if you have failed to pay any of your immediately preceding twelve (12) bills on or before the due date. Failure to make such deposit, when required, may result in your service being transferred to the Utility.

8. **DEEP (100%) GREEN:** MCE also offers a voluntary 100% renewable energy service option, Marin Deep Green. For more information, please go to www.marincleanenergy.info/deepgreen.cfm or you may phone **(888) 632-3674**.

If you wish to contact Marin Clean Energy concerning your bill, you may call (888) 632-3674 during normal business hours, 8:00am to 5:00pm PT, Monday through Friday, excluding Holidays. **Fourth notice of four.**



www.marincleanenergy.info